



ARROWLOGIC PTE LTD

DOES YOUR CUSTOMER NEED ATTENTION?

We will help you bring out the best
with NetQ Queue Management
System

ARROWLOGIC PTE LTD
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We pride ourselves with building solutions by taking your vision for
your business, and helping it reach its fullest potential.



NETQ BASIC SYSTEM

For small medium enterprises

Basic NetQ System for low volume queue. Runs on wired or wireless network setup.

Simple System that supports up to:

- 2 x 8" Touch Ticket Dispenser
- 2 x Qdis Basic Media Player
- 8 x Keypad (Web or Physical)
- 6 Report Formats
 - Audit Trail
 - Service Report
 - Waiting Time Report
 - Service Time Report
 - Productivity Report
 - Queue Ticket Report

Visit our website at www.arrowlogic.com.sg for more information about our company's services. Email us at sales@arrowlogic.com.sg for inquiries.



NetQ B1000

NETQ BASIC CONTROLLER



The brain of the
system

NetQ Basic Controller is the brain of the system where it will control the process of the queue flow.

Software Specifications:

- Operating System: Windows 10 Home
- Database: Microsoft SQL Express 2012
- NetQ Basic Package:
 - NetQ v4
 - Webadmin v4

Hardware Specifications:

- Intel NUC Celeron J3455
- 2GB Ram
- 32GB On Board Storage
- 1 x HDMI Port
- 4 x USB 3.0 Port
- 1 x Intel Gigabit Lan
- Intel Dual Band Wireless (802.11ac)
- Intel Integrated Graphics 500
- Dimension: 115 x 111 x 51mm
- Weight: 1.2kg



QDIS BASIC MEDIA PLAYER



Queue Number
Display Media Player

Qdis Media player is additional the media player if users want to have more displays to their setup

Features:

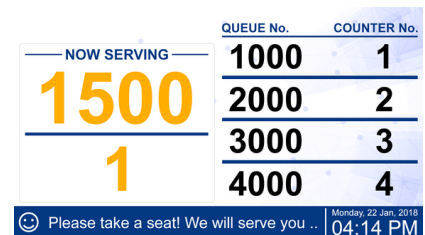
- Configurable design to show Queue Number in desired format.
- Shoe scrolling text and missed queue.
- Able to show free to air TV programs **

Software Specifications:

- Operating System: Windows 10 Home
- Qdis v4.1.0.0

Hardware Specifications:

- Intel NUC Celeron J3455
- 2GB Ram
- 32GB On Board Storage
- 1 x HDMI Port
- 4 x USB 3.0 Port
- 1 x Intel Gigabit Lan
- Intel Dual Band Wireless (802.11ac)
- Intel Integrated Graphics 500
- Dimension: 115 x 111 x 51mm
- Weight: 1.2kg



**Additional hardware is required



TSD8000

8" TOUCH TICKET DISPENSER



Prints out thermal
Queue Ticket

8" Capacitive Touch Screen thermal ticket dispenser that allows users to add edit or remove buttons easily.

Features:

- Supports up to 6 buttons.
- Add, change or remove buttons easily with publish feature.
- Configure the operation time of each individual button.
- Offline mode that continue from previous number when system is down.

Software Specifications:

- Operating System: Android 4.4.4
- NetQTP v4.0.0.1

Hardware Specifications:

- Processor: Quad Core A9 1.8Ghz 2GB Ram
- Memory: DDR2 1GB
- Storage: 4G
- Monitor: 8" Capacitive Screen
- Touch: Multi Touch
- Printer: 80mm high speed thermal printer with auto cutter
- LAN: 1 x 10/100
- Wifi: 802.11ac
- Dimension: 180(H) x 230(D) x 150(W)mm
- Weight: 2.5kgs



7" INTELLI-TOUCH KEYPAD



Keypad to call Queue Number

7" Capacitive Touch Screen keypad for users to call forward queue number when they are ready to serve.

Features:

- Full view of waiting queue, saved queue and discarded queue.
- Ease of use with chat functions among keypads.
- Manager call function to call manager for assistance.

Software Specifications:

- Operating System: Android 4.4.
- NetQAKP v2.0.0.0

Hardware Specifications:

- Processor: Intel Z3735 quad core
- Memory: DDR3 2GB
- Storage: 32G
- Monitor: 7" Capacitive Screen (1280x800)
- USB: 4 x Standard USB Port
- LAN: 1 x 10/100 RJ45
- Wifi: 802.11b/g/n
- Dimension: 178x118x50mm
- Weight: 424gm

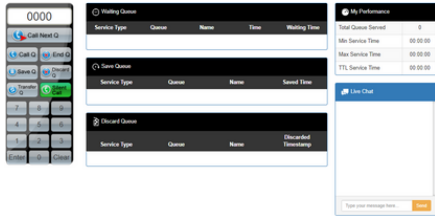
0000		WAITING Q			
SERVICE TYPE	Q-No	Q-TIME	WAIT-TIME		
Without Appointment	2001	11:23:25	16		
Without Appointment	2002	11:23:27	16		
Without Appointment	2003	11:23:29	16		
With Appointment	1003	11:39:35	0		
With Appointment	1004	11:39:43	0		
Without Appointment	2004	11:39:44	0		

0000		CHAT
CALL NEXT Q		Send a message. [OK]
CALL / RECALL Q	END Q	johnson how are you 11:33 AM
SAVE Q	TRANSFER Q	johnson hello 11:32 AM
DISCARD Q	STATUS MONITOR	johnson hello 11:26 AM

SERVICE STATUS		COUNTER STATUS			
SERVICE DESCRIPTION	WAITING Q	MAX WAIT TIME(MIN)	COUNTER	LOGIN BY	NOW SERVING
With Appointment	3	181	1	johnson	—
Without Appointment			2		—
Counter 6 activated Manager Call					
			7	user6	—
			8		—
			9		—
			10		—
			Counter 11		—



WEBKEYPAD BASIC



Keypad to call Queue Number (Webbased)

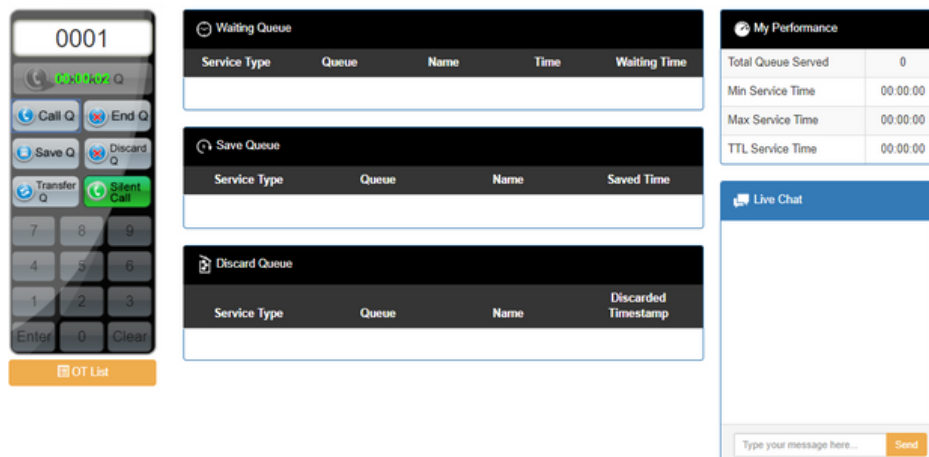
Webbased keypad for users to call forward queue number when they are ready to serve.

Features:

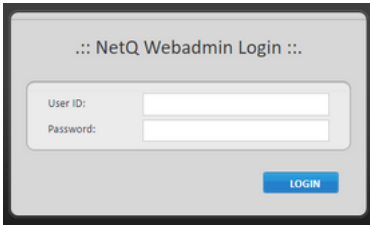
- Full view of waiting queue, saved queue and discarded queue.
- Ease of use with chat functions among keypads.
- Works on most browsers. (IE11, Chrome, Safari, Firefox...)
- Timer starts counting when queue starts to inform staff of the serving time.
- Alert indicator when waiting queue exceeds set limit.

Software Specifications:

- Webkeypad v4.1.0.0.



WEBADMIN BASIC

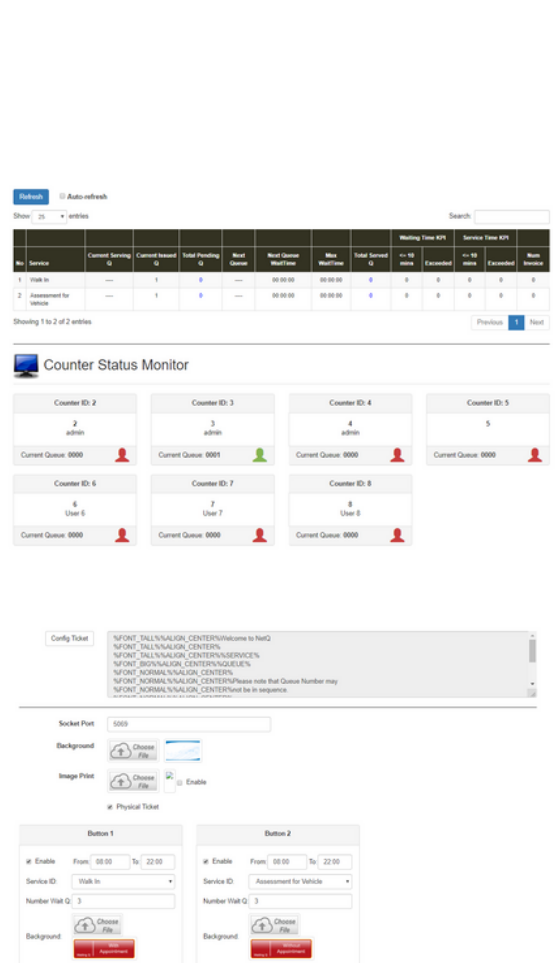


Administrator page for settings and report.

Webadmin page for users to do settings for the queue system and generate report for submission.

Features:

- Dashboard Page for online status monitoring.
- Individual settings page for all components.
 - Service Settings
 - User Settings
 - Alert Settings
 - Ticket Dispenser Settings
 - Qdis Media Player Settings
- Reports
 - Audit Trail
 - Service Report
 - Waiting Time Report
 - Service Time Report
 - Productivity Report
 - Queue Ticket Report



Software Specifications:

- Webadmin v4.1.0.0.

